

CT/NL/5544

2 August 2016

Bernadette Hanney
Head of Hospital Inspection
Care Quality Commission
Citygate, Gallowgate
Newcastle Upon Tyne
NE1 4PA

Executive Offices
Worcestershire Royal Hospital
Charles Hastings Way
Worcester
WR5 1DD

Direct line: 01905 733960

Care Quality Commission – Health and Social Care Act 2008
Re Worcestershire Acute Hospitals NHS Trust, Charles Hastings Way, Worcester WR5 1DD

Possible urgent enforcement action by way of potential use of Section 31 of the Health and Social Care Act 2008: Imposition of Conditions on Registration

Your Reference: MRR1-2715260235
Account number: RWP

Dear Ms Hanney

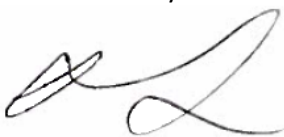
I refer to your letter to Chris Tidman, dated 29 July 2016, following the unannounced CQC inspection of the radiology departments and outlining your serious concerns identified during this inspection.

I note that your main concerns are that:-

- **Patients will or may be exposed of the risk of harm**
- **The system for assessing and monitoring the risks to patients is ineffective**

Please find attached our action plan in response to this and come back to us if you require any further information.

Yours sincerely



Rab McEwan
Deputy Chief Executive/Chief Operating Officer

Cc: Maggie Boyd – NHS Improvement
Paul Watson – NHS England
Simon Trickett – NHS South Worcestershire CCG